



Official Travel Company of Universal Studios Hollywood

ABOUT UNIVERSAL PARKS & RESORTS VACATIONS

Universal Parks & Resorts Vacations, the official travel company of Universal Studios Hollywood, provides your clients the best vacation package selection and value. If you or your client finds an identical vacation package at a lower price, we will refund the difference to your client and provide a \$25* credit to purchase additional products for their vacation package.

You can tailor a vacation package to fit your client's needs. Choose the hotel and the number of days they're staying. Add on theme park tickets. Do they need airfare? Transportation? Create your client's ideal vacation based on their budget and what their family wants to experience.

UNIVERSAL PARKS & RESORTS VACATIONS BENEFITS

- › **EXPERTISE:** No one knows Universal Studios Hollywood like we do. We'll provide your clients with vacation packages tailored to their specific needs and exclusives you won't find anywhere else.
- › **COMMISSION:** Earn commission on any Universal Studios Hollywood vacation package and additional commissions on exclusive enhancements.
- › **BEST PRICE GUARANTEE*:** Enjoy the lowest prices on Universal Studios Hollywood vacation packages offered to the public.
- › **CUSTOMIZABLE VACATION PACKAGES:** Search and compare hotels, theme park tickets, flights, transfers, rental cars, and more.
- › **WIDE SELECTION OF HOTELS:** Book at any of our carefully selected Universal Partner Hotels.

VACATION PACKAGE

Create Your Own Vacation Package

- › 2-Night Hotel Accommodations
- › 1-Day General Admission Ticket¹ to Universal Studios Hollywood

GENERAL ADMISSION TICKETS

› 1-Day Universal Studios Hollywood General Admission Ticket

The 1-Day Universal Studios Hollywood General Admission Ticket¹ entitles one (1) guest admission to Universal Studios Hollywood theme park for one (1) calendar day. The ticket will expire in full on the expiration date printed on ticket.

› 2-Day Universal Studios Hollywood General Admission Ticket

The 2-Day Universal Studios Hollywood General Admission Ticket² entitles one (1) guest admission to Universal Studios Hollywood theme park for two (2) days. 2nd visit must be used within 7 days of your clients' first visit date. The Ticket will expire in full 7 Days after the date of use printed on the ticket.

› Universal Express Ticket³

The Universal Express Ticket entitles one (1) guest admission to Universal Studios Hollywood AND one (1) time express access to each participating ride, attraction and seated show within Universal Studios Hollywood

› VIP Experience

The VIP Experience⁴ includes one (1) guest admission to Universal Studios Hollywood and one (1) VIP Experience. Enjoy VIP privileges, Unlimited Express access to rides, attractions and seated shows, and expert guided tour, including the backlot. Your clients begin their day in our exclusive VIP lounge with a light breakfast. They can savor a gourmet lunch in our private VIP dining room, prepared by Universal's very own executive chef.

Children must be at least 5 years old to attend and at least 17 years old to attend without an accompanying adult.

VACATION PACKAGE ENHANCEMENTS

- › Airfare
- › Transportation
- › Cancel For Any Reason Travel Protection[^]
- › Universal Express^{™3}
- › VIP Experience⁴

UNIVERSAL PARTNER HOTELS

Chosen based on quality, reputation and proximity to Universal Studios Hollywood, the Universal Partner Hotels are each located within minutes of the action. Universal Studios Hollywood Partner Hotels offer accommodations from the luxurious and exclusive to the charming and affordable to fit every price point, location and need.



TRANSPORTATION OPTIONS

> **Round-Trip Airport Transfer**

Travel between Los Angeles International Airport, Hollywood Burbank Airport, John Wayne Airport Orange County or Long Beach Airport and Universal Partner Hotels via Private Car.

> **Rental Car**

Whether your clients want to cruise around town in a convertible or save money with an economy car, we can make arrangements for the vehicle that best meets their needs. Avis and Budget are the Official Car Rental Partners of Universal Studios Hollywood.

The Avis logo consists of the word "AVIS" in a bold, red, sans-serif font. A registered trademark symbol (®) is located at the top right of the letter "S".

AVIS® Car Rental

Life is nonstop. We're here to keep you moving. From the car to the accessories, you choose what best fits you and their trip with Avis, Official Car Rental Partner of Universal Studios Hollywood.

The Budget logo features a stylized orange and blue square icon to the left of the word "Budget" in a blue, sans-serif font. A registered trademark symbol (®) is located at the top right of the letter "t".

BUDGET® Car Rental

When your clients rent a car, they shouldn't need a handbook. Why not choose simple, smart and easy on the wallet? Then they can focus on having fun. Book with Budget, Official Car Rental Partner of Universal Studios Hollywood.

Please visit www.VAXVacationAccess.com for more information.

TRAVEL PROTECTION PLAN

Universal Parks & Resorts Vacations Travel Protection options provide you with the flexibility to cancel your vacation for any reason prior to departure.

Cancel for Any Reason^

- > Pre-Departure Protection
- > Provider: Universal Parks & Resorts Vacations
- > Inclusions:
 - Avoid all non-refundable fees for vacation cancellation prior to departure, for any reason⁺
 - Credit for the full value of air tickets to use towards future travel⁺⁺

REGISTRATION

1. Register with VAX VacationAccess
 - › Visit **VAXVacationAccess.com** to register. If you are already registered, please move to step 2.

2. Register to sell with Universal Parks & Resorts Vacations
 - › On company letterhead, include the following information:
 - Travel Agency Name
 - Travel Agency Address
 - Travel Agency Website
 - Owner/Manager First/Last Name and Title
 - Direct Email Address for Owner/Manager
 - Phone Number
 - VAX VacationAccess Travel Agency Number (if applicable)
 - IATA, CLIA, TRUE, ARC Number (if applicable)

Send the requested company information via email to
AGENCYREGISTRATIONS@UNIVERSALORLANDO.COM

Turnaround for complete registration is 48 hours. If you are already registered to sell Universal Parks and Resorts Vacations you do not need to register again.

For questions, please contact:

- › Contact us via email: **TRAVELAGENTSUPPORT@UNIVERSALORLANDO.COM**
- › Phone: **800-769-8667**

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All prices, package inclusions & options subject to availability and to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Studios Hollywood and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is on a website or any print or other advertisement relating to these products and services.

*The Best Price Guarantee only applies to Universal Studios Hollywood vacation packages purchased on Universal Parks & Resorts Vacations websites (UniversalStudiosHollywood.com, Vacations.UniversalStudiosHollywood.com) or through the Universal Studios Hollywood Guest Contact Center and is available only for identical qualifying package to Universal Studios Hollywood and must have exact itinerary matches. For example same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes fees included, and the exact same dates and times of travel as booked on your original vacation package and excludes the Cancel for Any Reason Travel Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee. The Best Price Guarantee does not apply to: vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by Universal Parks & Resorts Vacations to the general public. In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a Universal Parks & Resorts Vacations website or through the Guest Contact Center, whichever comes first. All requests are subject to verification by Universal Parks & Resorts Vacations. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability to you. Your eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of your claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional Universal Parks & Resorts Vacations vacation package components, is not valid for gift cards or Cancel for Any Reason Travel Protection Plan and must be redeemed at the same time as the price adjustment.

¹The 1-Day Universal Studios Hollywood General Admission Ticket entitles one (1) guest admission to Universal Studios Hollywood theme park for one (1) calendar day. The ticket will expire in full on the expiration date printed on ticket. This ticket is only valid for the person named on it. Ticket is non-transferable and non-refundable. Ticket cannot be combined with other offers, separately ticketed events, discounts, and Halloween Horror Nights or sightseeing tours. Additional restrictions may apply and all or parts of the Park are subject to change or closure without notice. Valid at Universal Studios Hollywood, Located in Los Angeles, California.

²The 2-Day Universal Studios Hollywood General Admission Ticket entitles one (1) guest admission to Universal Studios Hollywood theme park for two (2) calendar days. The first use of ticket must be on or before the expiration date on the ticket. 2nd visit must be used within 7 days of your first visit date. This ticket is only valid for the person named on it. Ticket is non-transferable and non-refundable. Ticket cannot be combined with other offers, separately ticketed events, discounts, and Halloween Horror Nights or sightseeing tours. Additional restrictions may apply and all or parts of the Park are subject to change or closure without notice. Valid at Universal Studios Hollywood, Located in Los Angeles, California.

³The Universal Express Ticket entitles one (1) guest admission to Universal Studios Hollywood theme park and one (1) Universal Express ticket. Universal Express is valid for one-time (per day) express access to each ride and priority seating at select shows. The ticket will expire in full on the expiration date printed on ticket. This ticket is only valid for the person named on it. Ticket is non-transferable and non-refundable. Ticket cannot be combined with other offers, separately ticketed events, discounts, and Halloween Horror Nights or sightseeing tours. Additional restrictions may apply and all or parts of the Park are subject to change or closure without notice. Valid at Universal Studios Hollywood, Located in Los Angeles, California.

⁴The VIP Experience Ticket entitles one (1) guest admission to Universal Studios Hollywood theme park and one (1) VIP Experience at the specific date and time listed. Guest must arrive 20 Minutes prior to scheduled tour departure time and check-in at the VIP Reception. The ticket will expire in full on the expiration date printed on ticket. This ticket is only valid for the person named on it. Ticket is non-transferable and non-refundable. Ticket cannot be combined with other offers, separately ticketed events, discounts, and Halloween Horror Nights or sightseeing tours. Additional restrictions may apply and all or parts of the Park are subject to change or closure without notice. Valid at Universal Studios Hollywood, Located in Los Angeles, California.

⁵Cancel for Any Reason plan covers all package cancellation fees imposed by the airline, hotel, car rental company or other travel service provider up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time. Flight or hotel must be booked through Universal Parks & Resorts Vacations to qualify as beginning of travel. Cancel for Any Reason plan must be purchased at the time of deposit and/or full payment for the package. Once purchased, the Cancel for Any Reason plan is non-refundable, has no cash value, and may be redeemed one (1) time. Cancel for Any Reason plan is available for redemption only by the person(s) who booked the travel and is not transferable. All persons ages 3 and over in the travelling party must purchase.

⁶Universal Parks & Resorts Vacations must be called at 800-644-4679 to cancel vacation packages. Fees imposed will be paid one (1) time by Universal Parks & Resorts Vacations. Upon cancellation, a refund will be issued to the original credit card used for purchase and will include all amounts paid, except for the cost of non-refundable air tickets and the cost of the Cancel for Any Reason plan. The full amount of money paid for air travel will be returned in the form of a credit for future travel. Cancel for Any Reason plan does not cover changes in fares, which may be higher at the time of rebooking.

⁷A published air ticket credit will be issued per applicable airline policies less airline change fees and Universal Parks & Resorts Vacations will absorb the change fees. The actual airfare could be higher at the time of redeeming the air ticket credit, which would be the traveler's responsibility. Airfare credits are limited for use by the named ticketed passenger, for use on the same airline, for a period of up to one year from the original ticketing date and are subject to restrictions and limitations imposed by airlines.

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